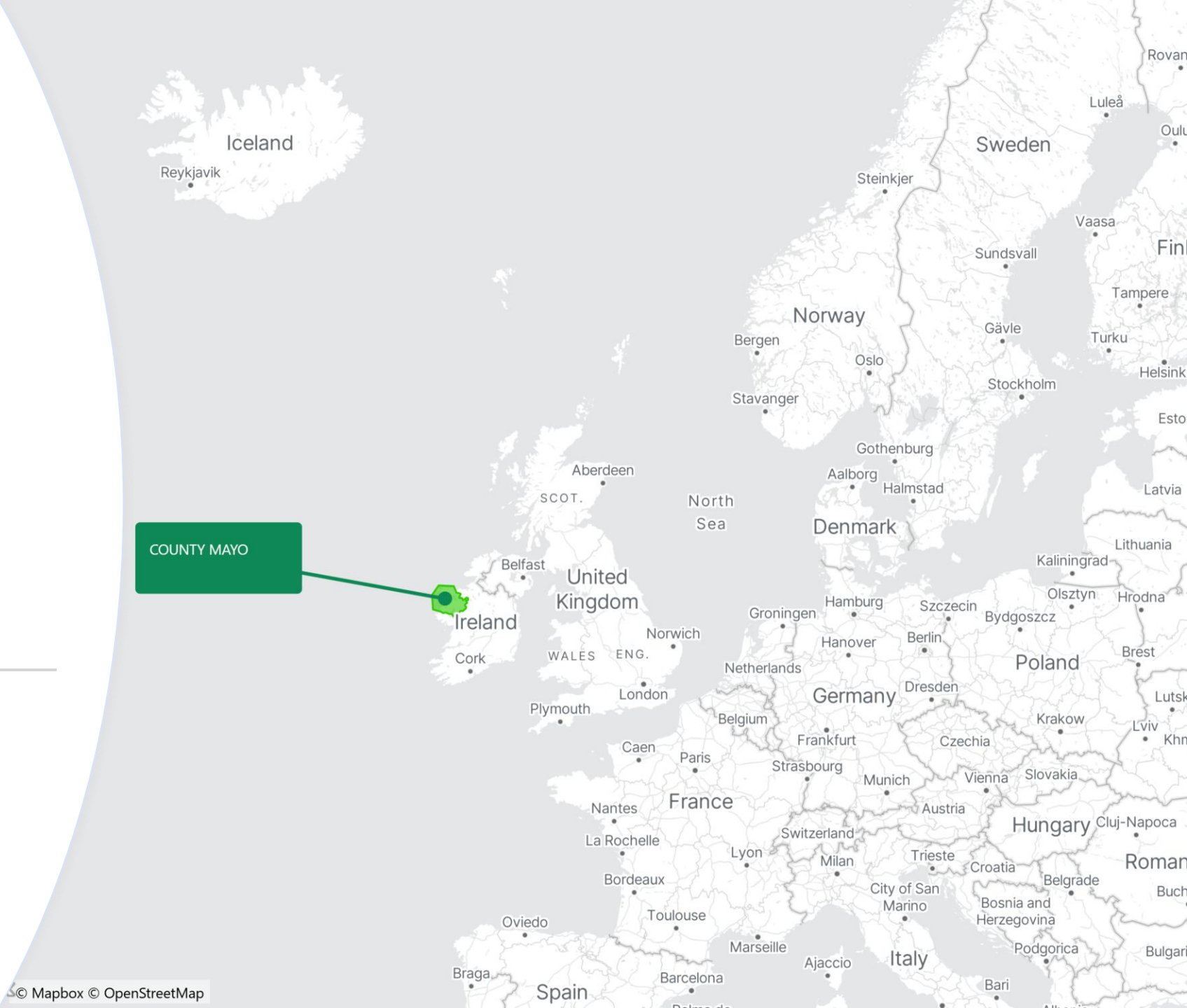


“Provision of Responsive,  
Integrated and Accessible  
transport to the population  
of County Mayo”



# County Mayo



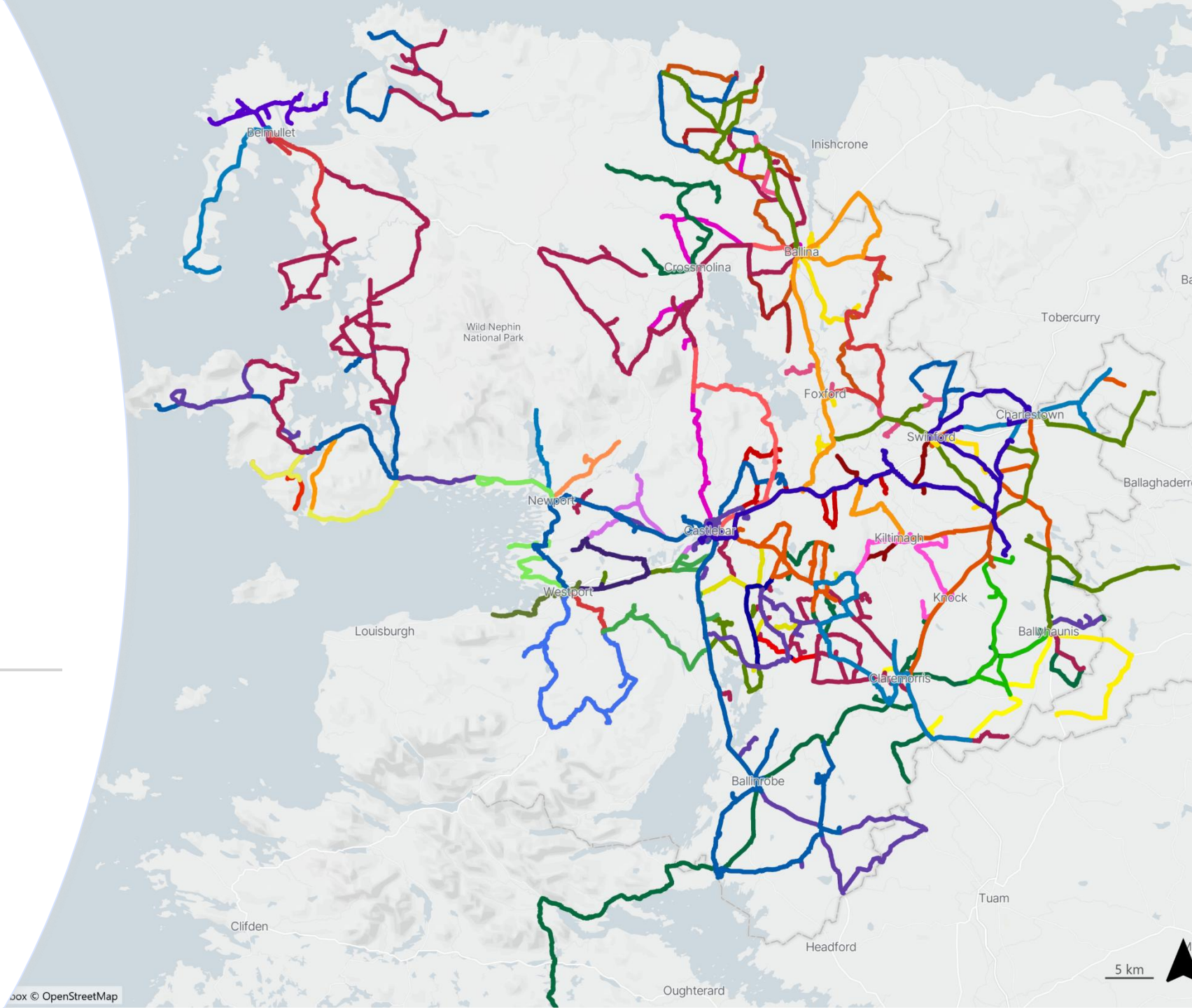
# 166 Weekly Transport Services



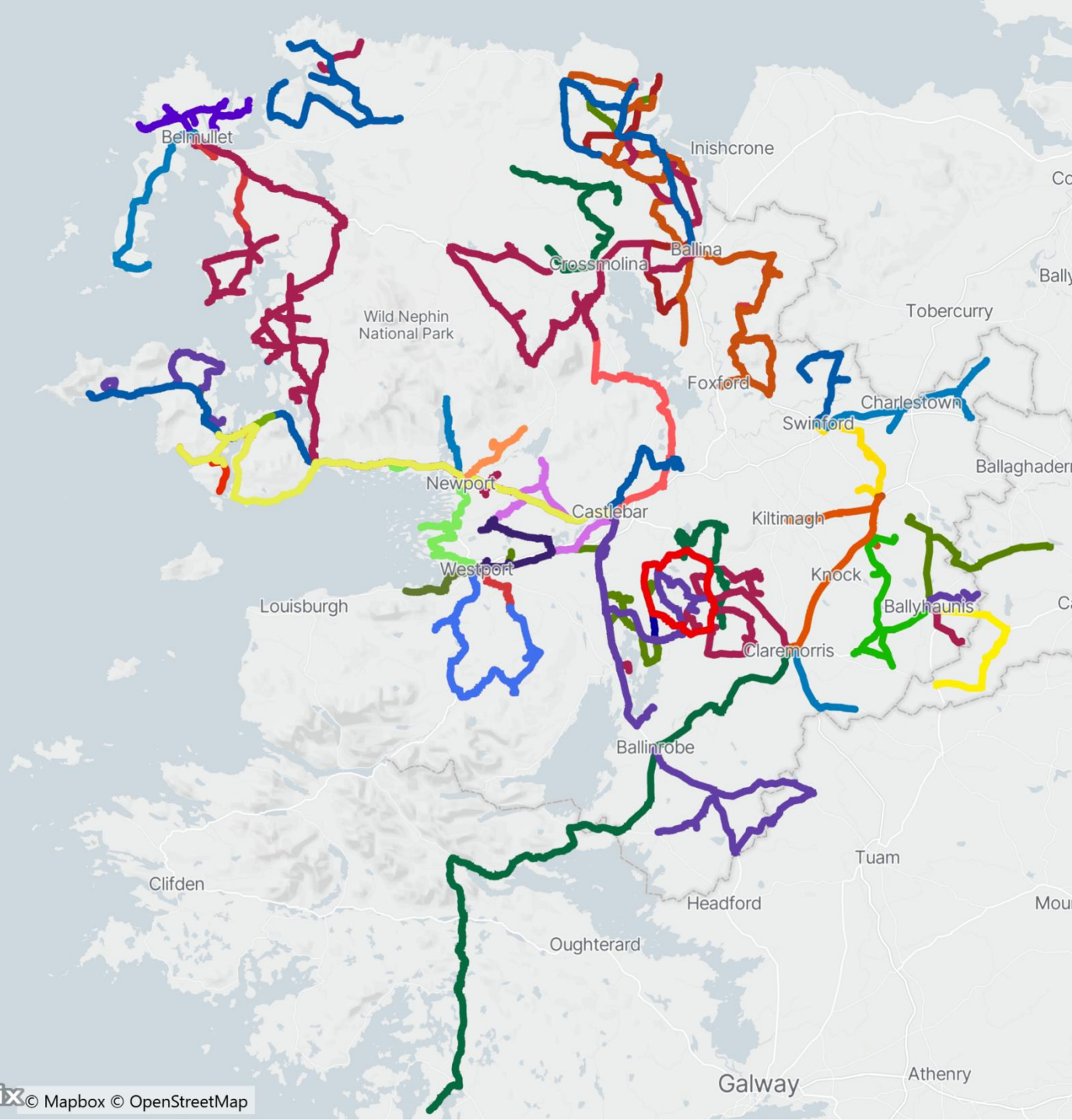
- 55 Public Transport Services (door to door & regular rural services)
- 26 HSE Primary, Community and Continuing Care (Disability, Mental Health and Older Persons Services)
- 34 Hospital Transport
- 41 Community Services – Once Off Transport & Community Cars
- 10 Ukrainian Response - Shuttle Services



# All Routes



# Public Routes



# Key Numbers 2025



**227,857**

**PASSENGER JOURNEYS**



**18**

**CONTRACTED OPERATORS**



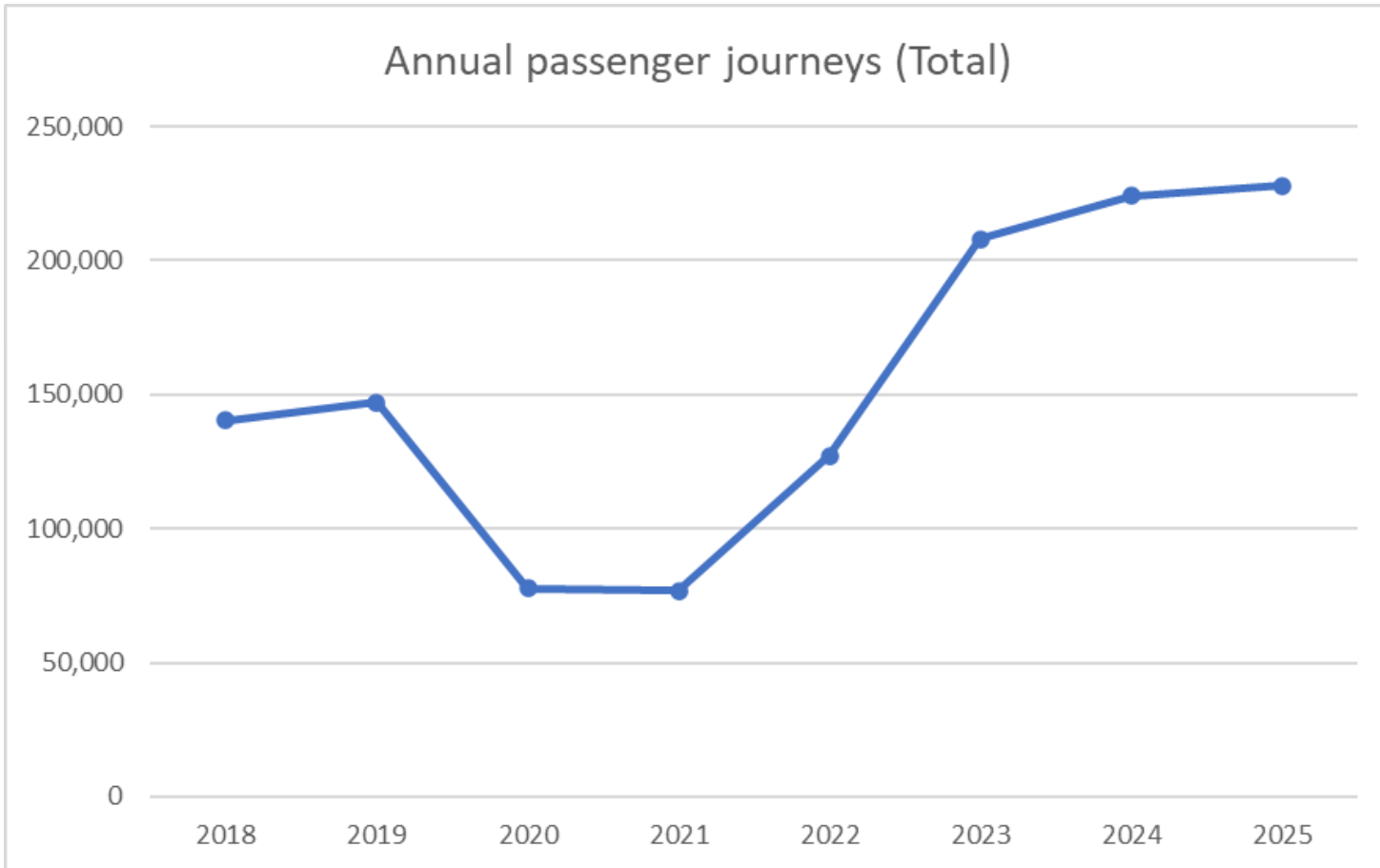
**110** **CONTRACTED DRIVERS**



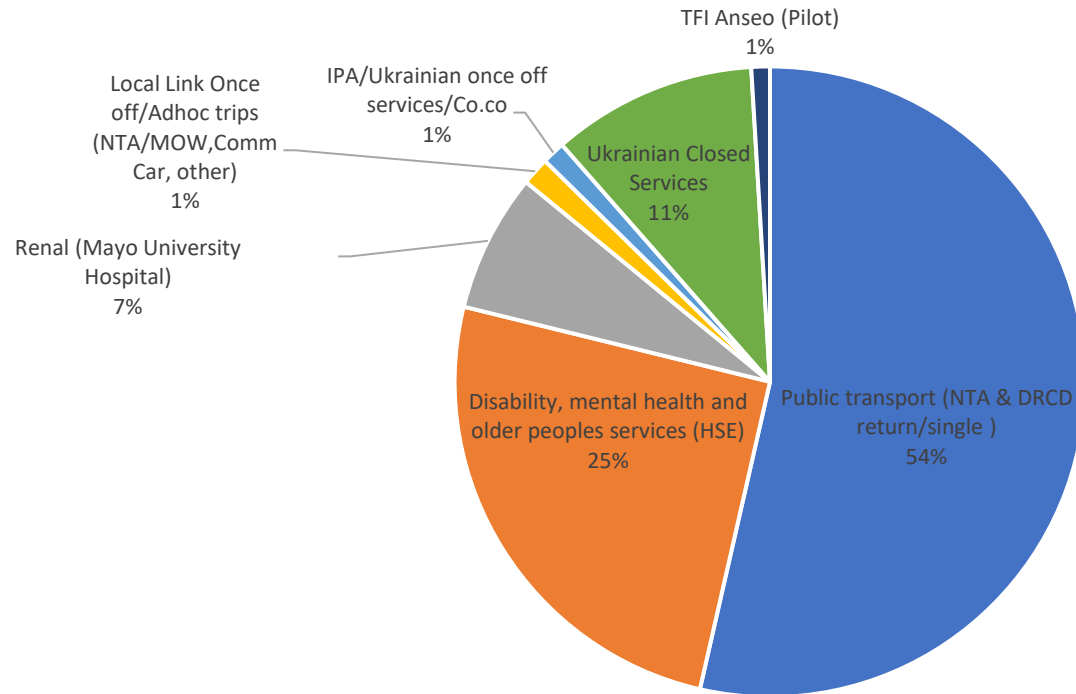
**166**  
**SERVICES**



# Passenger Journeys 2018 - 2025



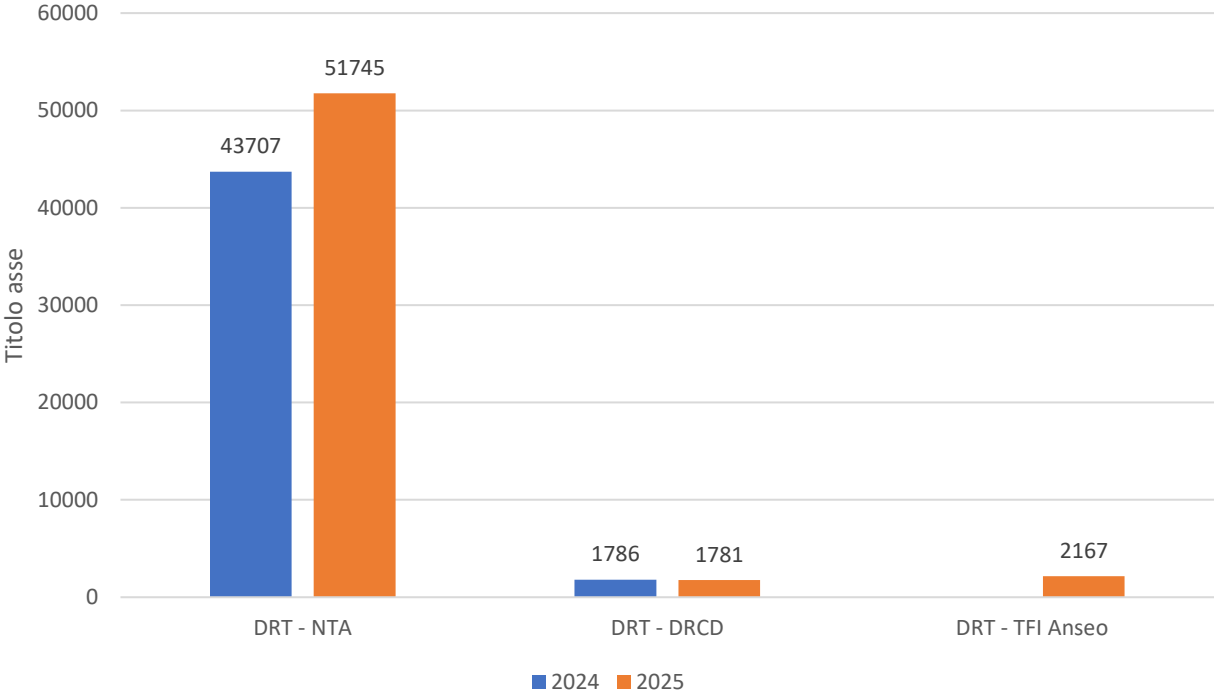
# Passenger Journeys 2025



- Public transport (NTA & DRCD return/single )
- Disability, mental health and older peoples services (HSE)
- Renal (Mayo University Hospital)
- Local Link Once off/Adhoc trips (NTA/MOW,Comm Car, other)
- IPA/Ukrainian once off services/Co.co
- Ukrainian Closed Services
- TFI Anseo (Pilot)



# DRT Journeys 2024 - 2025





TFI Anseo



# TFI Anseo!

## Introducing TFI Anseo - Smart, Flexible Transport Achill, Co Mayo

- The National Transport Authority (NTA) launched a new Smart Demand-Responsive Transport (DRT) pilot in Achill and the Currane Peninsula, which commenced operations on Monday July 14<sup>th</sup> 2025.
- This one-year pilot has for the first time introduced a flexible, technology-enabled public transport service which aims to improve access to essential services, including employment, education, medical appointments, social events and retail areas.
- 3 Pilot areas; Urban, Sub-Urban & **Rural**
- Unlike traditional bus services, TFI Anseo doesn't follow a fixed route. Instead, it travels **wherever passengers need to go** within the service area.





# Operational Hours & Vehicles



- ▶ Local Link Mayo currently operates 2 vehicles on TFI Anseo.
- ▶ Bus 1 operates (7 days) Monday to Sunday 07:00 to 19:00.
- ▶ Bus 2 operates (7 days) Monday to Sunday 08:00 to 20:00.
- ▶ 16 seats/fully wheelchair accessible/Tail lift.
- ▶ Passenger Bookings are made through the App with a one-hour booking window.
- ▶ Passengers can book on-demand rides using the TFI Anseo App within the area.
- ▶ TFI Anseo operates by a zone rather than a route.





# Technology



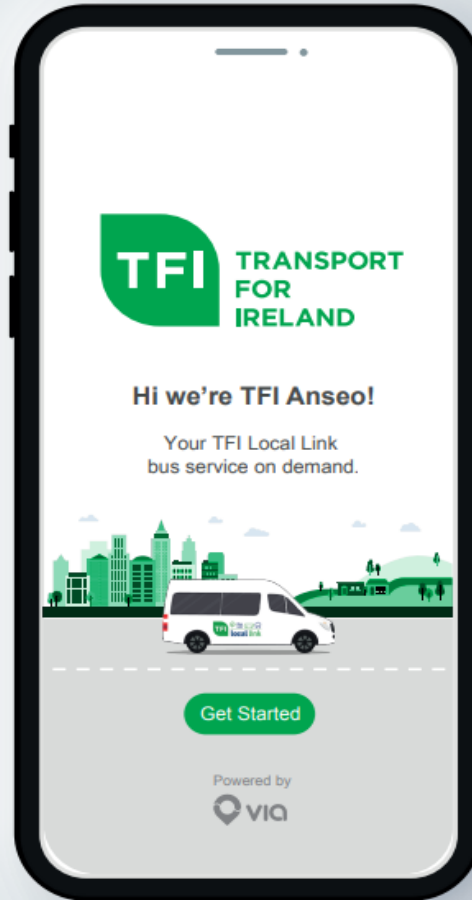
- ▶ Available to download now!
- ▶ Download only for Smartphone – Android (Google Play) or iPhone – iOS (App store).
- ▶ Download the *TFI Anseo App* to start booking your journeys.
- ▶ There is no download for Desktop (pc/laptops).
- ▶ Passenger (Rider) account is linked to Mobile Number (thus only 1 account per passenger)

# TFI ANSEO APP

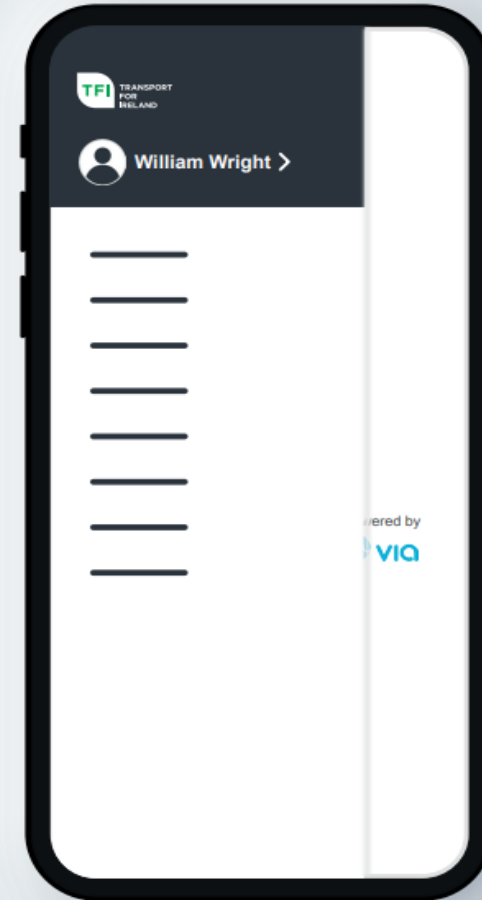
## Splash

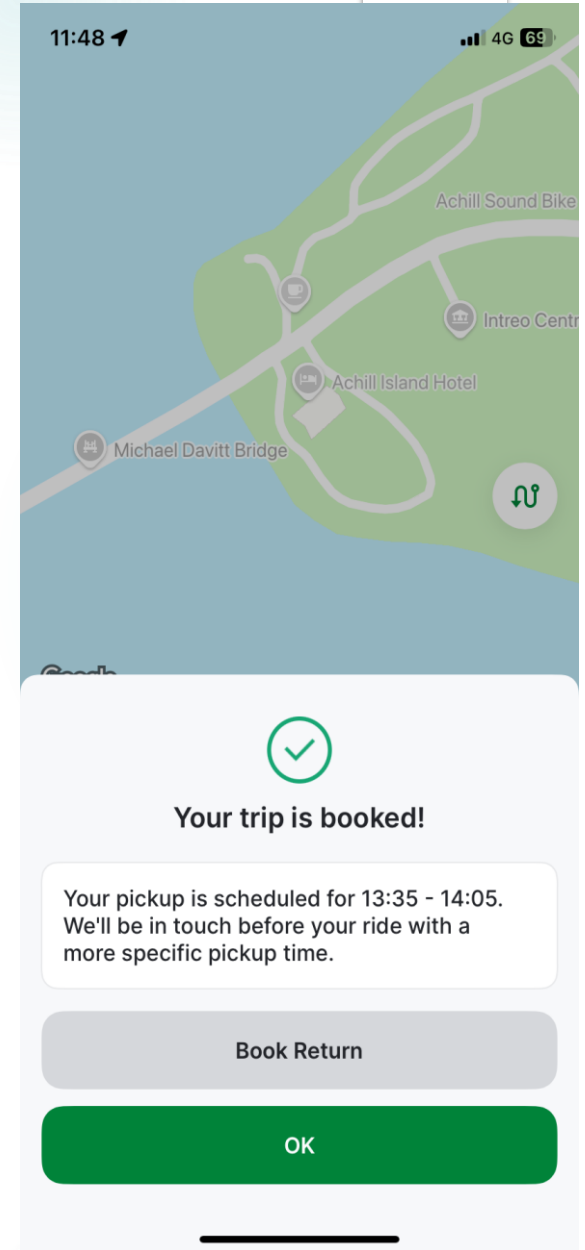
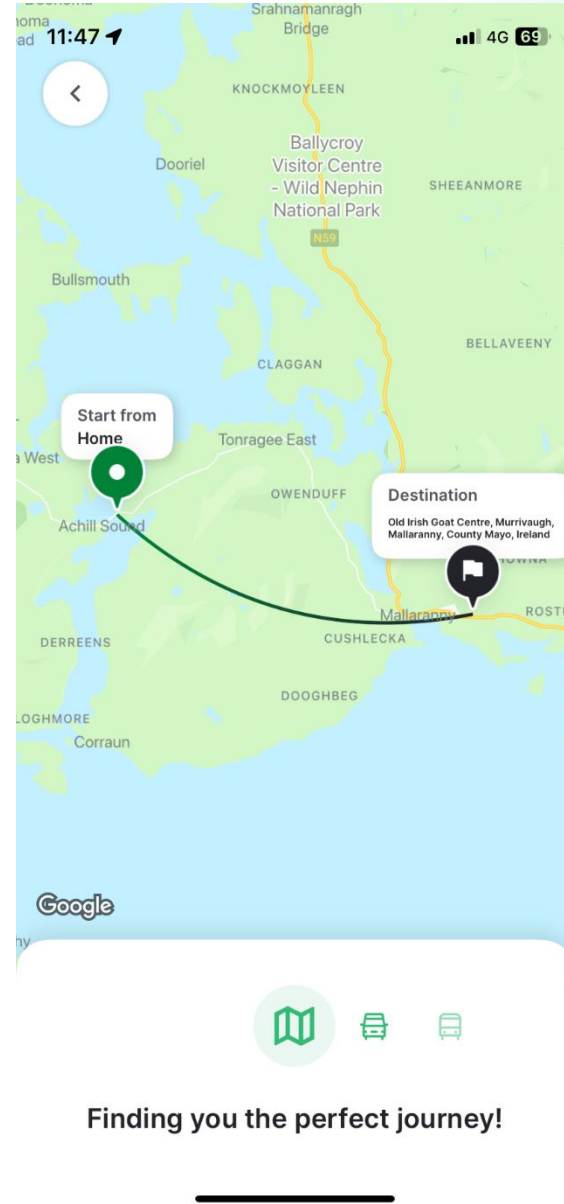
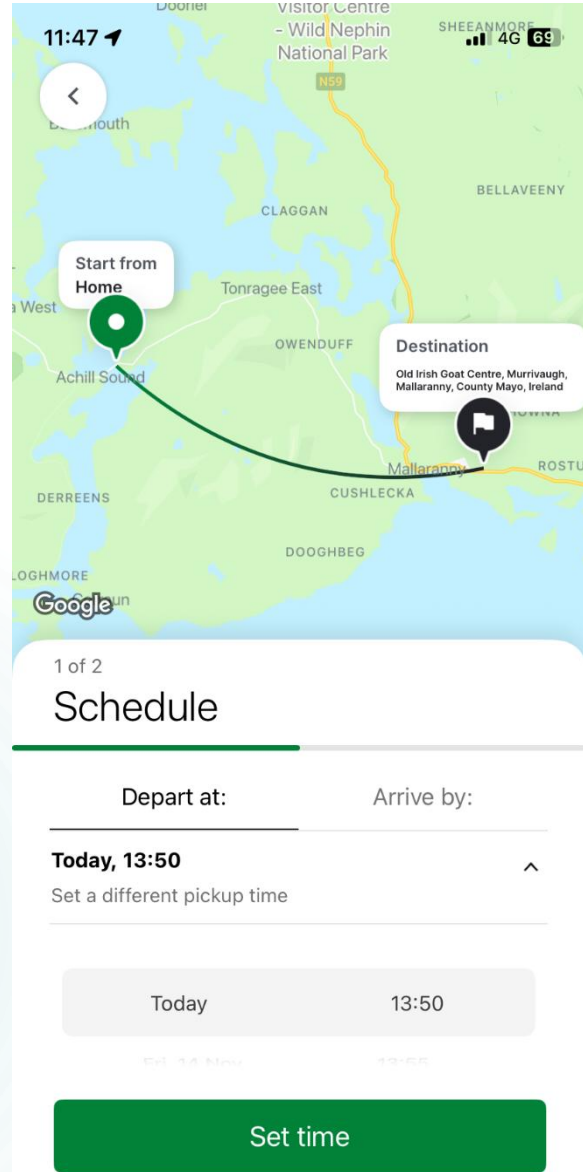
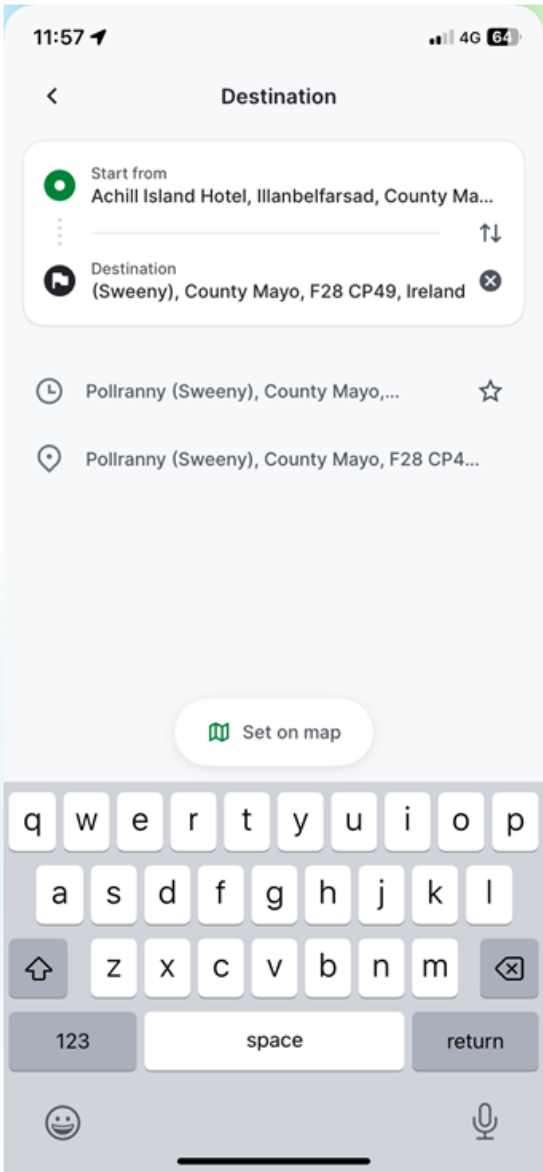


## Login/signup



## Booking





What the Passenger sees when making a booking through the APP

# TFI Anseo - SDRT Demand Flow

Service Data for TFI Anseo SDRT

Display rides passengers ▾

↑ Origin ↓ Destination

Show flow lines

## DAY OF THE WEEK



## TIME OF THE DAY

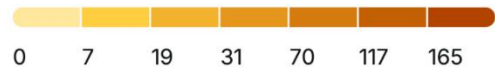


## DATE



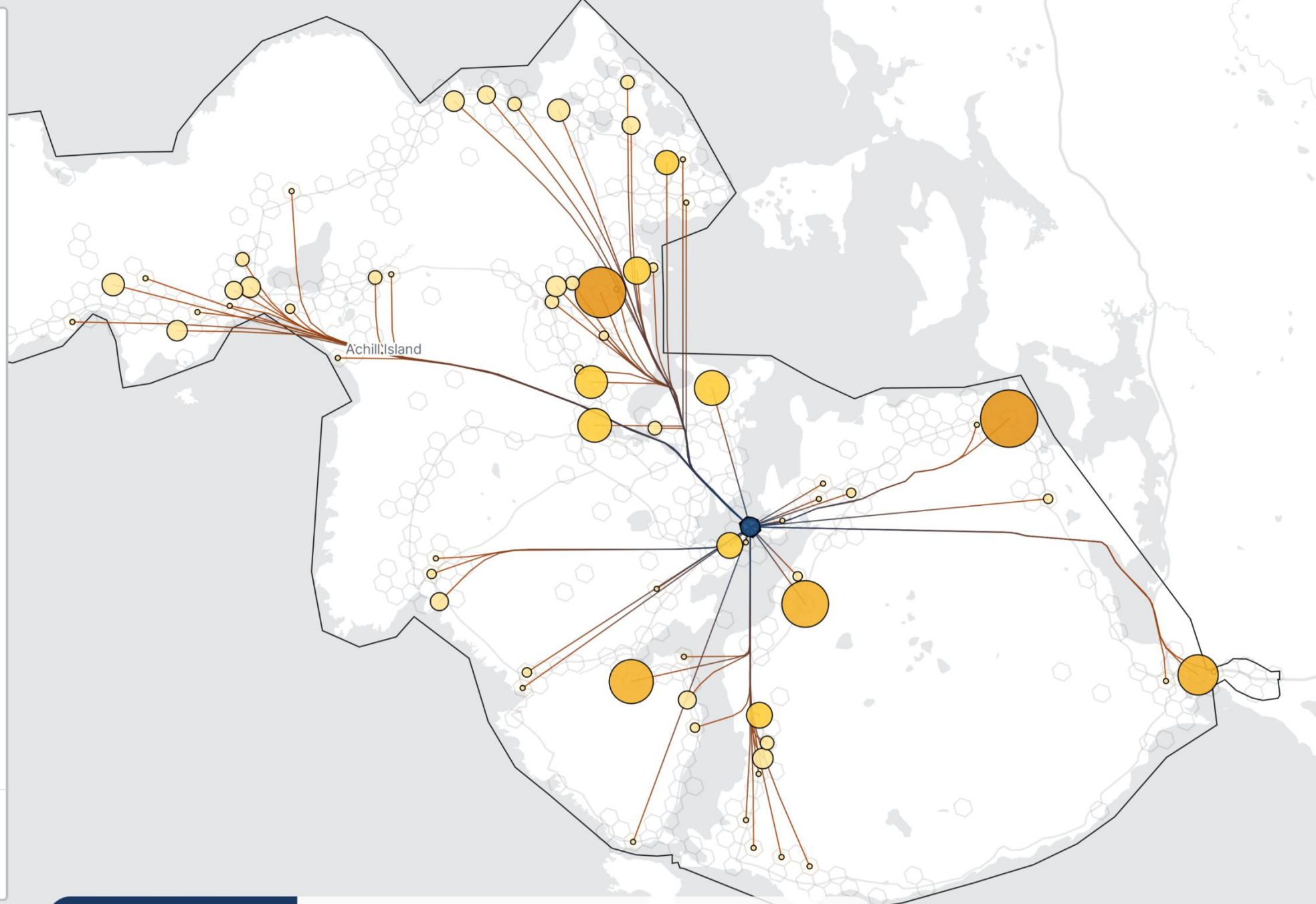
## RIDES PASSENGERS

Rescale



## Via Zones

Via zones data in TFI Anseo, IE



↑ 89182355c6bfff ×

Outgoing Rides passengers **346**

Internal Rides passengers **0**

# TFI Anseo - SDRT Demand Flow

Service Data for TFI Anseo SDRT

Display rides passengers ▾

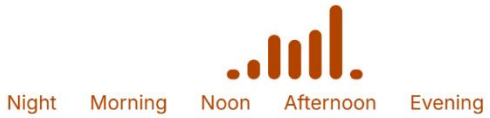
↑ Origin ↓ Destination

Show flow lines

## DAY OF THE WEEK



## TIME OF THE DAY

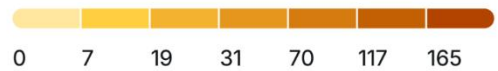


## DATE



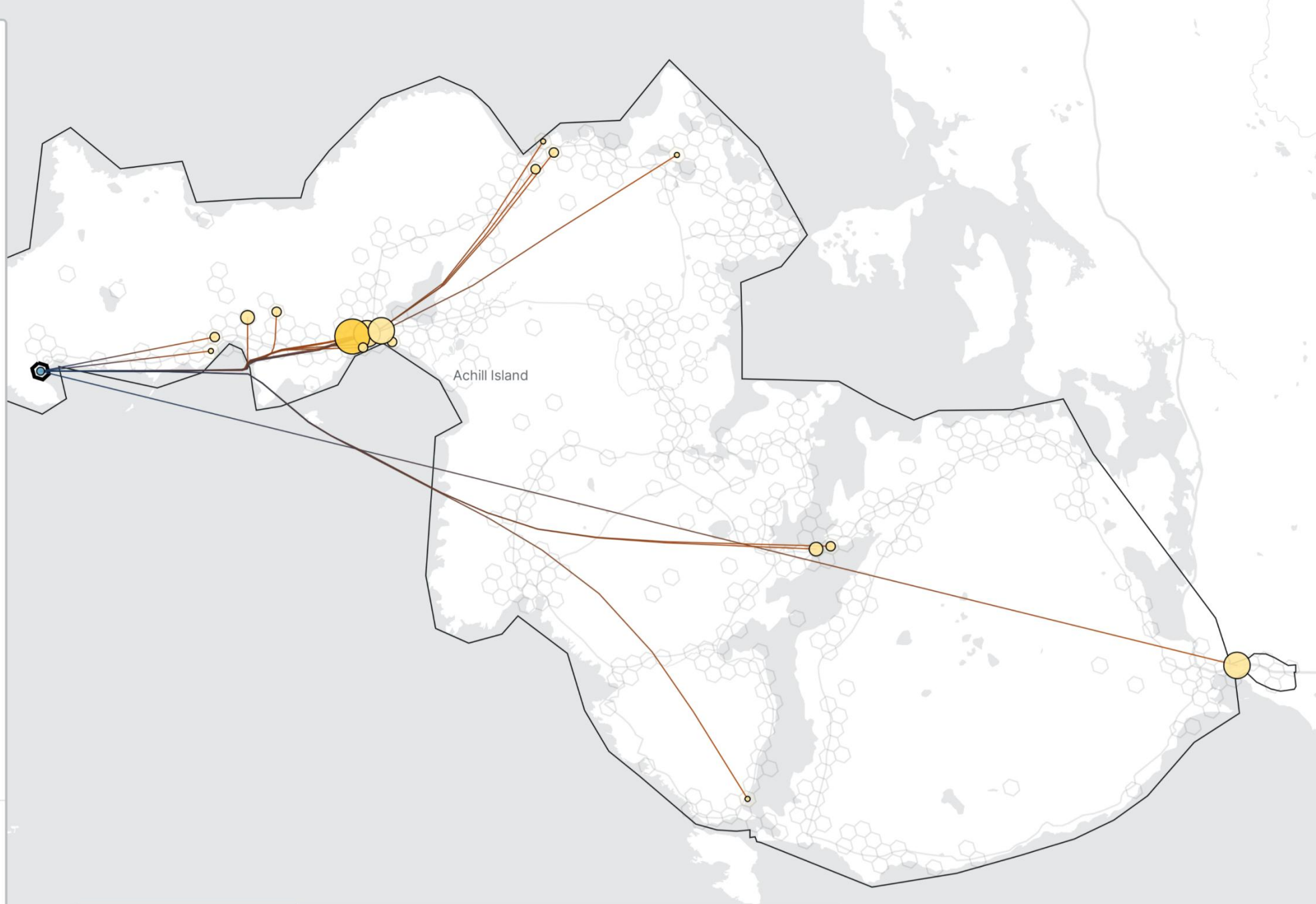
## RIDES PASSENGERS

Rescale



## Via Zones

Via zones data in TFI Anseo, IE



↑ 8918234148ffff ×

Outgoing Rides passengers **50**

Internal Rides passengers **0**

# TFI Anseo - SDRT Demand Flow

Service Data for TFI Anseo SDRT

Display rides passengers ▼

↑ Origin ↓ Destination

Show flow lines

## DAY OF THE WEEK



## TIME OF THE DAY

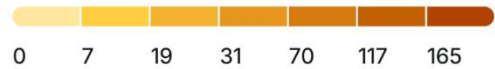


## DATE



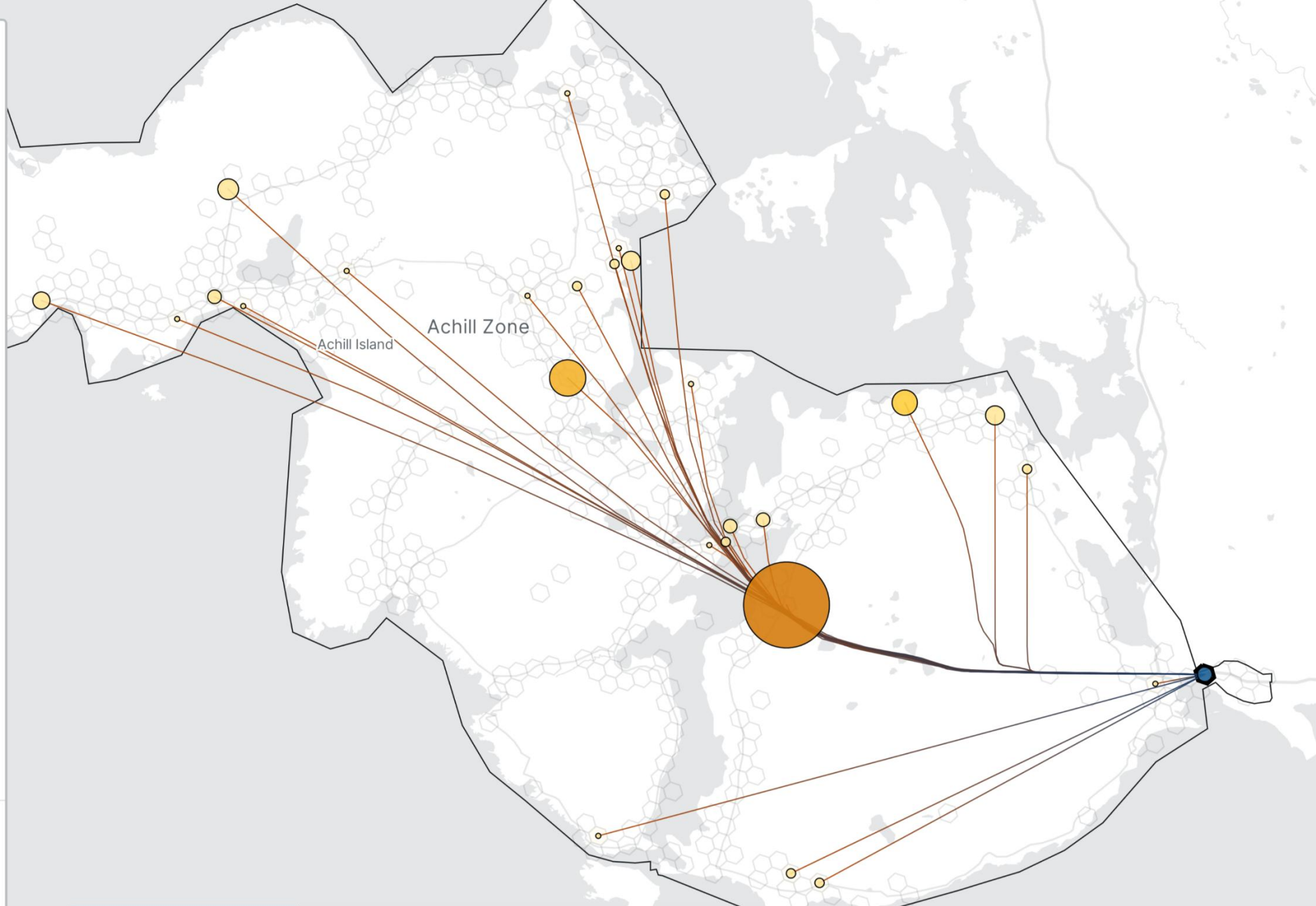
## RIDES PASSENGERS

Rescale



## Via Zones

Via zones data in TFI Anseo, IE



↑ 89182354d27fff ×

Outgoing Rides passengers **190**

Internal Rides passengers **0**

# Back Office...VOC – Via Operations Centre

📶 0 | 📱 0 | 🚫 0 | 🏠 0 | ● 0 | ● 0 | ● 0 | 📊 📄

**Pickup OTP 100%** | **20 Rides** | **2 Vehicles**  
Last Hour 0% | 30 Passengers | 2 Available | 0 N/A

[Data disclaimer](#)



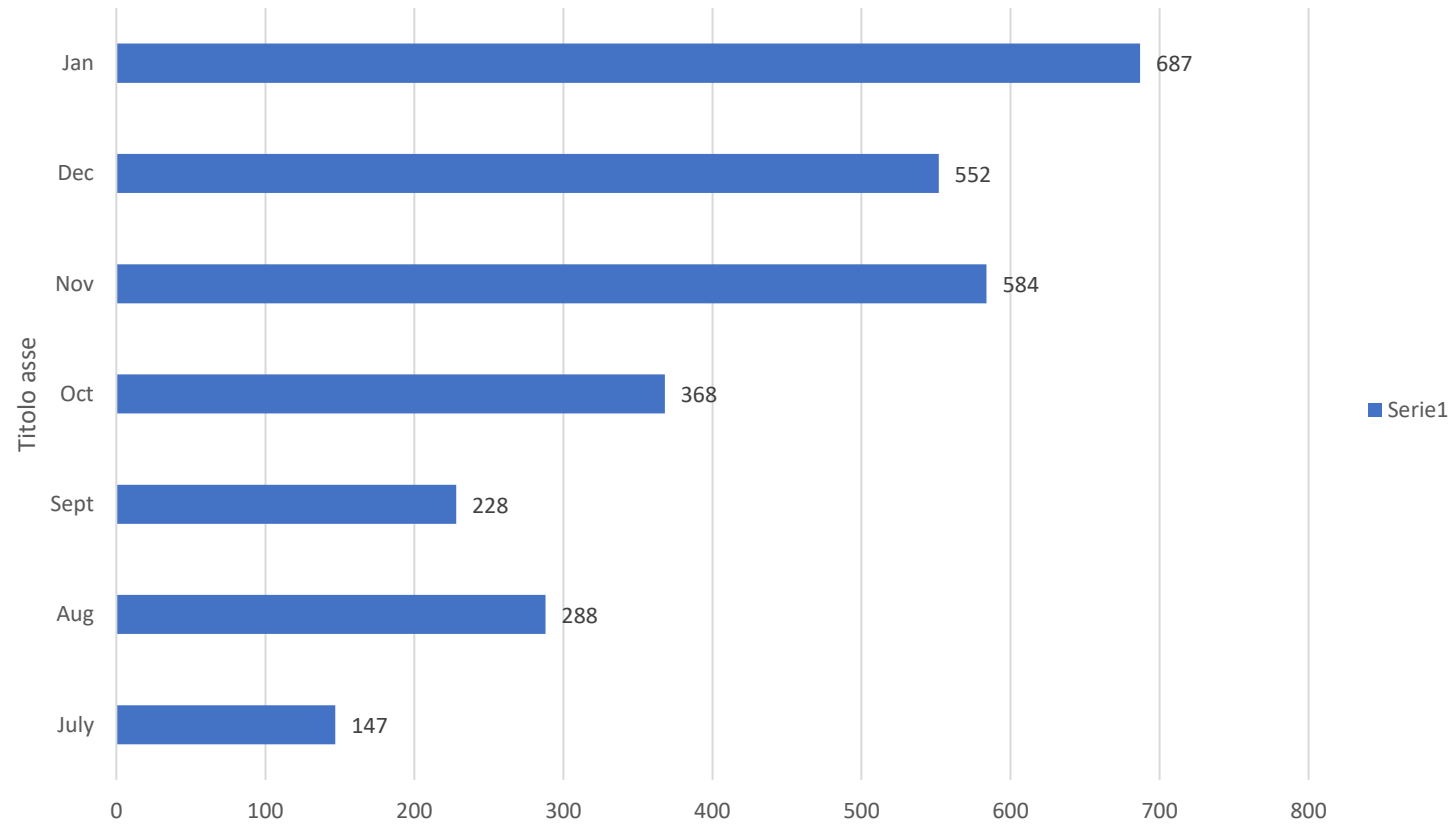


-  Achill Zone - Launch
-  Achill Zone - Expanded

2000 m



# TFI Anseo Journeys (from July 2024)



# Testimonies & Feedback

- *“A great service, I would be lost without it”.*  
*Helen (Achill Sound)*
- *“Lifeline, able to attend the shops and my community group.*  
*Mairead (Glassilaun)*
- *“Very convenient service, the drivers are great and really welcoming. They assist with my shopping and have been able to take me to my doctors' appointments”.*  
*Margaret (Dooega)*
- *“My friend had a medical issue which meant that she could no longer drive. Since using the service, it has given her back a huge sense of independence. She is now able to attend group and social events that she previously struggled to access. I would like to highlight just how life-changing the service has been in helping my friend stay connected and independent”.*  
*Margaret (Achill, T)*

*“Each and every passenger travelling has been filled with thanks that this new service is available so I really hope everyone that played a part in getting this service up and running on Achill Island knows how much of a difference it is making and has made in just a short space of time”.*

*Jade O’Haire (MSO)*



# Increasing DRT Ridership



- 1 Community Consultation
- 2 Unmet needs - Service Design – Adapting Services
- 3 Building Local Partnerships
- 4 Community Champions
- 5 Communication & Celebration

# Key Partners

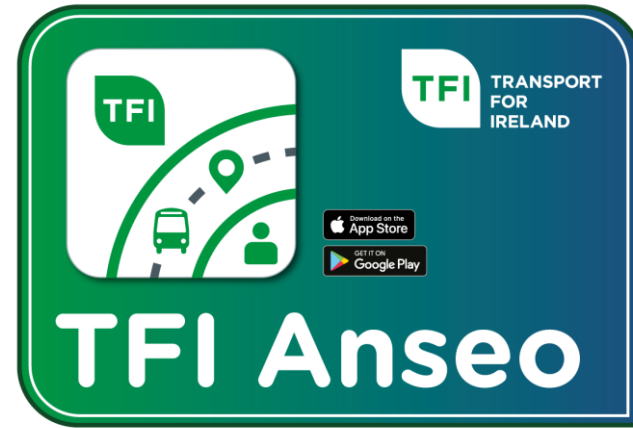




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